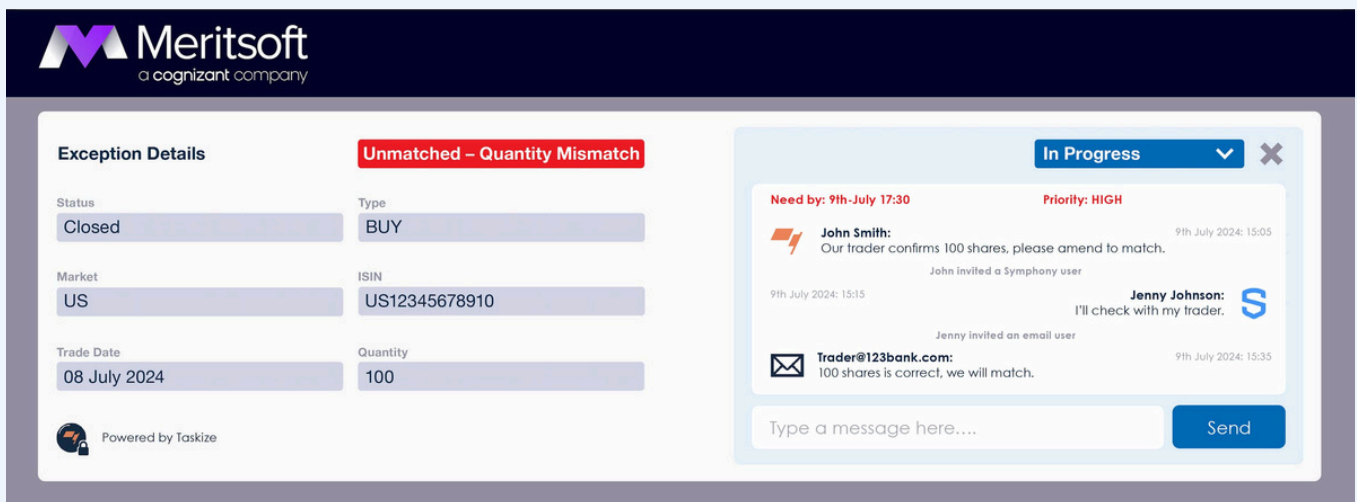


Streamline operations for financial institutions

Market participants can benefit from a powerful integration between Meritsoft's Trade Tracking and Exception Manager (TTEM) and Taskize, designed to enable you to resolve exceptions more quickly and efficiently, enhancing your organisation's operational capabilities.



The screenshot displays the Meritsoft TTEM interface. On the left, under 'Exception Details', the status is 'Closed', type is 'BUY', market is 'US', ISIN is 'US12345678910', trade date is '08 July 2024', and quantity is '100'. A red banner indicates 'Unmatched - Quantity Mismatch'. On the right, a chat window titled 'In Progress' shows a conversation: John Smith (9th July 2024: 15:05) asks for 100 shares to be amended; Jenny Johnson (9th July 2024: 15:15) checks with her trader; and Trader@123bank.com (9th July 2024: 15:35) confirms 100 shares is correct. A 'Send' button is visible at the bottom of the chat.

*For illustrative purpose only



Accelerated exception resolution: Issues can be swiftly identified and resolved to mitigate the risk of trades failing to settle before market cutoff, increasing settlement efficiency and reducing the cost of penalties where CSDR rules apply.



In-platform exception resolution: The integration eliminates the need to switch between different systems to identify and resolve exceptions, facilitating a more streamlined operational process.



Enhanced communication: Contact your teams and counterparties on whichever communication tool they use without leaving TTEM.

Use case example

Trade exception resolution

When a trade exception is identified, users initiate a trade settlement query in Meritsoft's TTEM Trade Window, simultaneously creating a Bubble (Taskize's secure online space for collaboration).

The relevant counterparty is invited to help resolve the issue in real-time through a chat window, ensuring swift, effective, and fully documented communication.

“ In the context of T+1 and growing pressure to resolve settlement issues quickly, the integration of Taskize into our Trade Tracking and Exception Management system is a significant step in helping market participants streamline their settlement processes. ”

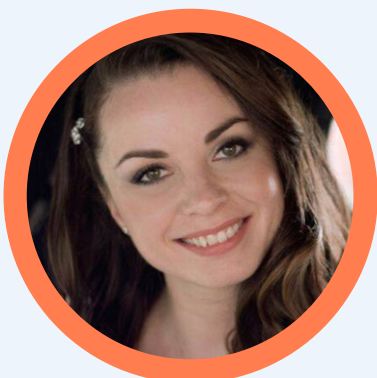
Daniel Carpenter, CEO, Meritsoft

Explore further



[Introduction – to all Taskize integrations](#)

Get in touch



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